

STEYRMOTORS 	WARRANTY CLAIM Marine Engines	Version 05	CS002
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			Checklist for Warranty processing *
STEYR Distributor:	Claim Number:	Engine Hours at Fault:	General Mandatory Information <input type="checkbox"/> Warranty Reg. Card <input type="checkbox"/> Service Proof <input type="checkbox"/> Commissioning Date <input type="checkbox"/> Claim Number <input type="checkbox"/> Engine Hours <input type="checkbox"/> Engine Number <input type="checkbox"/> Engine Model <input type="checkbox"/> Date of Del. to Customer <input type="checkbox"/> Use <input type="checkbox"/> Date of Damage <input type="checkbox"/> Date of Repair
Engine Number:	Engine Model:	Date of Delivery to Customer:	
USE (Pleasure or Commercial):	Date of Damage:	Date of Repair:	
Hours Since Service:	Date of Last Service:	Drive Type:	
Software Version: Mentioned in the ECU Report	Duty Rating <input type="checkbox"/> PL <input type="checkbox"/> HO <input type="checkbox"/> INT <input type="checkbox"/> MCD	Date of First Operation:	
Description of Fault:		General Requested Information <input type="checkbox"/> ECU Report <input type="checkbox"/> Log-file before repair <input type="checkbox"/> Log-file after repair <input type="checkbox"/> Pictures → (Installation, faulty part) <input type="checkbox"/> Fault causing description <input type="checkbox"/> Usage acc. to Duty Rating <input type="checkbox"/> Service code <input type="checkbox"/> BLimDiag	
		Detailed description of the failure including a picture . Describe exactly what happened including history. What is the cause of the damage? Which parts are damaged? What must be repaired? Detailed description of the required labour.	
Replaced Parts:	STEYR Part No.:	Price:	Part required to return <input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
		SPARE PART TOTAL:	
Hours of Labour:	€ / hour:	LABOUR TOTAL:	
Hours of Travel:	€ / hour:	TRAVEL TOTAL:	<input type="checkbox"/> €/hr (max.4 hrs)
Travel km (max. 300km / 140mi):	€ / km:	TRAVEL TOTAL:	<input type="checkbox"/> €/km (max.300km/140mi)
Repaired by:	Amount (€) Total:		<input type="checkbox"/>
STEYR-MOTORS PARTNER		STEYR-MOTORS SERVICE DEPARTMENT	
The executing operator/company confirms herewith the proper operation as tested after repair.		<input type="checkbox"/> approved	<input type="checkbox"/> partly approved <input type="checkbox"/> refused
Date:		Date:	
Name / Signature:		Name / Signature:	

The open fields in the form are required. In case of missing information, STEYR MOTORS reserves the right to refuse warranty claims. The grey column is an internal checklist for warranty processing.

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Check Matrix for Report Requirements

	ECU Report	LOG-File (before / after)	Pictures / Videos	Blow By Measurement	Exhaust Back Pressure	Detailed Report / Fault Description
General (always requested)	X		X			X
Turbo Charger Fault	X	X	X		X	X
Engine Major Component Fault	X	X	X	X	X	X
Fuel Pump Fault		According to measurement sheet SMB No. AS022_Measurement_Sheet_Fuel_Pump				X
Unit Injector Fault	X	According to measurement sheet SMB No. AS024_Unit Injector Investigation Form				X
Starter Motor Fault	According to measurement sheet SMB No. AS023_Measurement_Sheet_Starter_Motor					X
Alternator Fault	According to Measurement sheet SMB No. AS021_Measurement_Sheet_Alternator					X
Sensors / Actors Fault	X	X	According to Trouble Shooting Sensors SMB No. Z011852-0			X
Hybrid Faults	X	According to Hybrid Trouble Check Chart SMB NO. Z011851-0				X

Measurement Sheets and Trouble Shooting Manual published on the SMB Web Page

Please forward the completed claim form including required documents as detailed in table above to:

WARRANTY@steyr-motors.com

Based on actual SMB limited warranty conditions for end user and terms of sales and delivery for our trade partners as published on STEYR MOTORS Webpage resp. for registered SMB Service Partner via Extranet.